Addressing Controversial Topics in Search Engines

The Oral Exam of Yamen Ajjour

To Obtain the Academic Degree of **Dr. rer. nat.**

Intelligent Information Systems
Bauhaus-University Weimar

Addressing Controversial Topics in Search Engines

- Motivation
- Identifying argumentative questions
- Topic bias in argument corpora
- Identifying argument frames
- Conclusion

Use cases where good arguments are needed.



Student



Lawyer

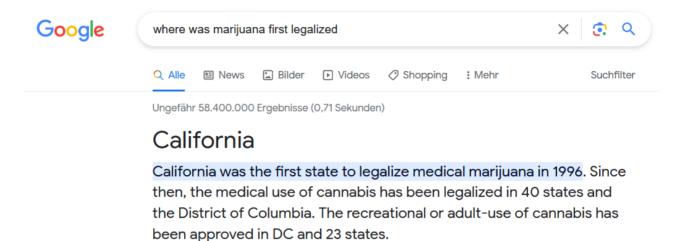


Politician

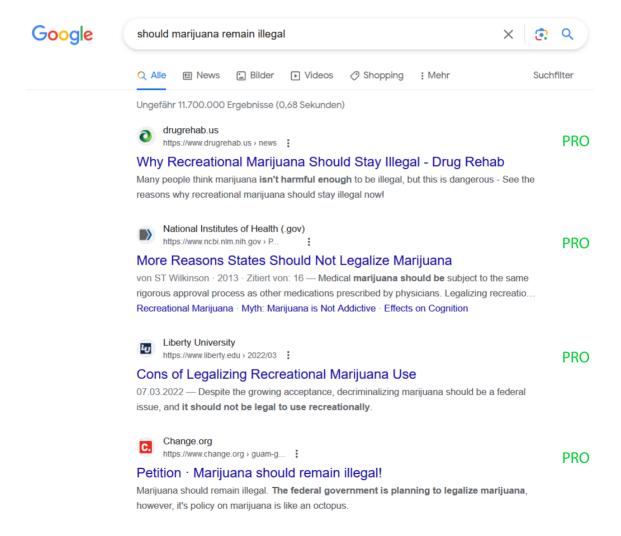


Marketing Company

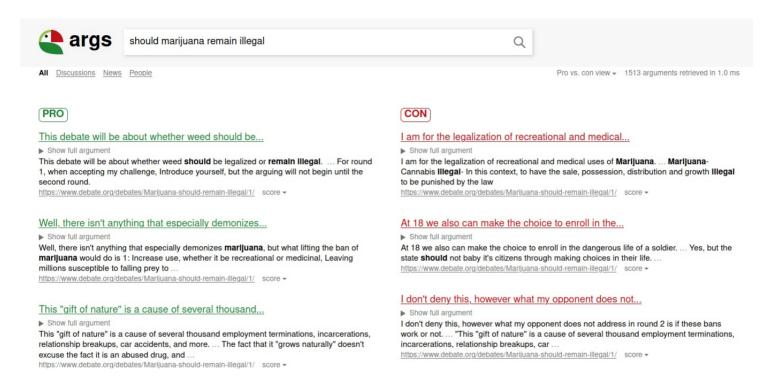
Search engines are good at answering factual questions.



Search engines struggle at delivering all perspectives on controversial topics.

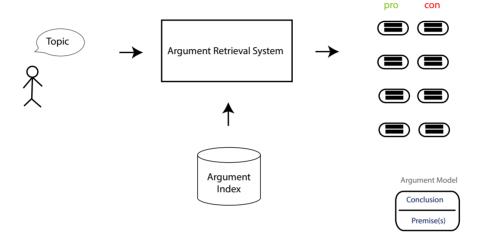


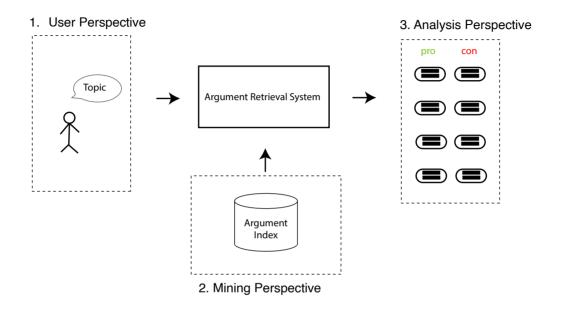
Argument retrieval systems retrieve pro and con arguments for a query.



Argument retrieval systems promote:

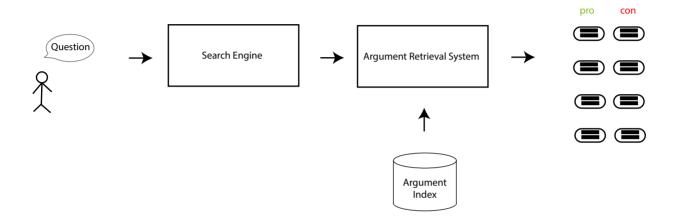
- Transparency
- Explainability





- 1. Identifying argumentative questions in web search engines logs
- 2. Assessing topic bias in argument corpora
- 3. Frame identification of arguments

Goal: Integrating argument retrieval technology in web search engines.



- 1. Identifying argumentative questions in web search engines logs
- Assessing topic bias in argument corpora
- 3. Frame identification of arguments

RQ1. How to identify questions that look for arguments in the query stream of a search engine?

Preparing a Russian Questions Dataset

- 1. Filter from Yandex logs 4.5 million Russian questions on 19 controversial topic Example topics: Putin, Navalny, Nord Stream, and marijuana
- 2. Sample 54,850 questions and annotate them with the annotation scheme:



Preparing a Russian Questions Dataset

- 1. Filter from Yandex logs 4.5 million Russian questions on 19 controversial topic Example topics: Putin, Navalny, Nord Stream, and marijuana
- 2. Sample 54,850 questions and annotate them with the annotation scheme:



Statistics and Examples:

Question Type	Percentage	Count	Example
Factual	64%	25,332	Is marijuana legalized in Belgium?
Argumentative	28%	10,982	Will the president legalize marijuana?
Method	8%	3,026	How to use medical marijuana?

Analysis of Questions Characteristics

Comparison of argumentative questions with factual and method questions using lexical and syntactical patterns.¹

		Starts with whords (except why) Starts with whole (except why) Starts with whole (except why) Asks for predictions for pred					
		ith Wh-Word	ith why Formed	as yes no	or Predictiv	or compari Subjec	_{sons} others
Question Type	Starts v	Starts v	ko _{kweg}	Askst	Asks f	or Subject	Others
Factual	65.7%	1.3%	7.2%	3.8%	3.2%	0.3%	18.5%
Argumentative	41.3%	20.7%	13.8%	8.2%	5.7%	3.8%	6.5%
Method	93.9%	0.4%	0.0%	0.6%	4.4%	0.4%	0.9%

Finding: Argumentative questions look for predictions and explicitly for reasons.

¹Some question characteristics overlap (e.g., asks for predictions and asks for comparisons.)

Question Type Classification

Developing classifiers to map questions to argumentative, factual or method.

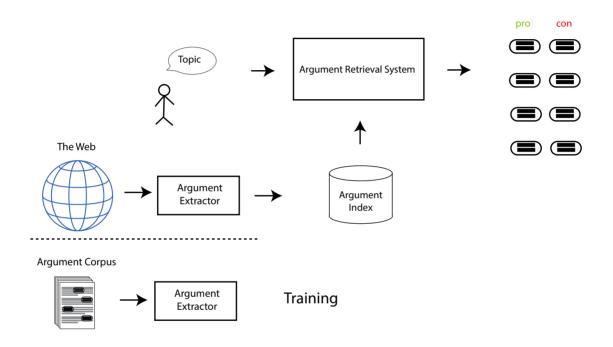
Experimental setting is leave-one-topic-out: test on one topic after training on remaining topics.

F1-score of the three question types and their macro average.

Classifier	Factual	Argumentative	Method	Macro
Majority Baseline	0.78	0.00	0.00	0.26
Logistic Regression	0.80	0.61	0.52	0.65
RuBERT	0.85	0.74	0.74	0.78

Finding: Identifying argumentative questions is feasible, even on unseen topics.

Goal: Fostering the generalizability of argument mining approaches over topic.



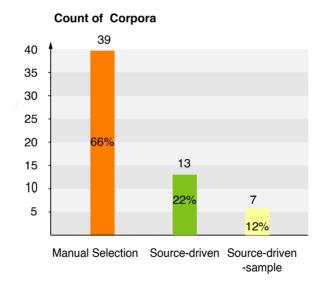
- 1. Identifying argumentative questions in web search engines logs
- 2. Assessing topic bias in argument corpora
- 3. Frame identification of arguments

RQ2. How well do argument corpora represent controversial topics?

Survey Regarding Topic Selection

A survey of 59 argument corpora shows that researchers take three approaches:

- Manual selection: choosing a set of topics manually
- Source-driven-greedy: a whole source is exploited
- Source-driven-sample: a source is sampled

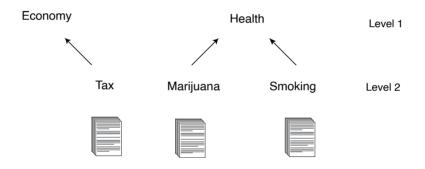


Topic Selection Directive

Trustworthy Topic Ontologies

Topic ontology: a directed graph where

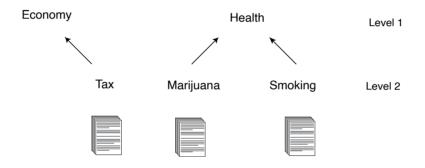
- Nodes are topics
- Edges indicate is part of relation: topics that are part of other topics are called subtopics.



Trustworthy Topic Ontologies

Topic ontology: a directed graph where

- Nodes are topics
- Edges indicate is part of relation: topics that are part of other topics are called subtopics.



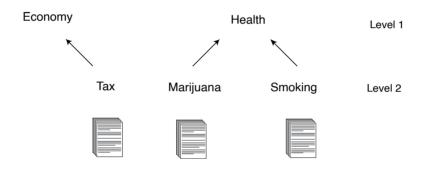
Three trustworthy topic ontologies with categorized documents

- World Economic Forum (WEF): global issues (mainly economical)
- Debatepedia: biased to western culture
- → Wikipedia

Trustworthy Topic Ontologies

Topic ontology: a directed graph where

- Nodes are topics
- Edges indicate is part of relation: topics that are part of other topics are called subtopics.

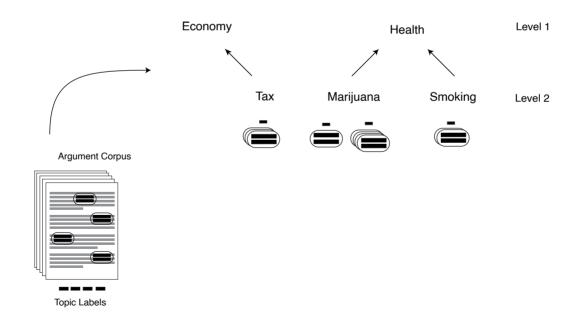


Ontology	Topics	Authors	Docs
World Economic Forum Level-1	137	334	940
World Economic Forum Level-2	822	217	550
Wikipedia Level-1	14	78,014	68
Wikipedia Level-2	748	1,930	1
Debatepedia	89	145	62

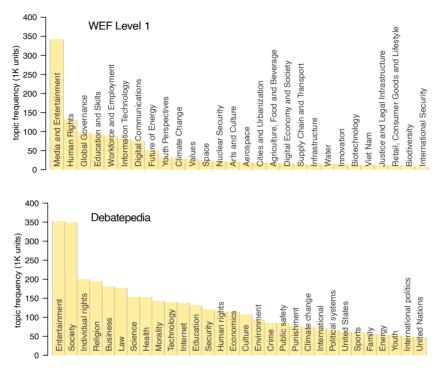
Units Categorization

The units of 59 corpora are mapped to the three topic ontologies.

- Manual:
 mapping the topic labels of a corpus with synonymous or upper topics.
- Automatic:
 assessing the similarity between a unit and the documents of a topic.



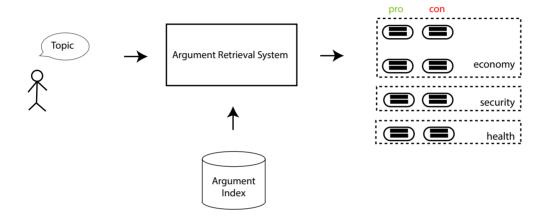
Topic Distribution (excerpt)



Findings:

- The topic distribution of existing argument corpora is skewed and concentrated around a small set of topics.
- Argument extractors built on these argument corpora might not be generalizable across topics.

Goal: Enable users to select arguments that resonate with their audience.



- 1. Identifying argumentative questions in web search engines logs
- Assessing topic bias in argument corpora
- 3. Frame identification of arguments

RQ3. How to identify the frames of an argument?

Introduction

- Framing is to emphasize a specific aspect of a topic while concealing others (Entman et al., 1993).
- A topic like nuclear energy can be framed according to its economical potential or environmental effect among others.





Frame 1: Environment

Frame 2: Economy

Introduction

□ Framing is to emphasize a specific aspect of a topic while concealing others (Entman et al., 1993).

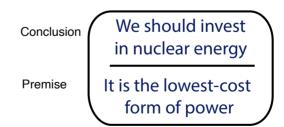
 A topic like nuclear energy can be framed according to its economical potential or environmental effect among others.

An argument frames a topic by emphasizing an aspect while rejecting others.

Examples:

We should keep nuclear energy it produces zero carboon emissions

Frame 1: Environment



Frame 2: Economy

Generic vs Topic-specific Frames

Examples of topic-specific frames:

Bill Clinton is a bad president

Lewinksy scandal lowered his credibility

Frame 1: Lewinksy Scandal

Bill Clinton is a good president

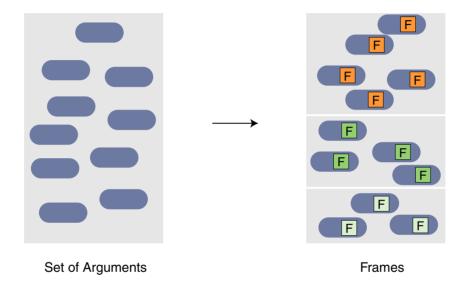
NAFTA led to thousands of jobs

Frame 2: NAFTA

First argument frames dataset covering 467 topics.

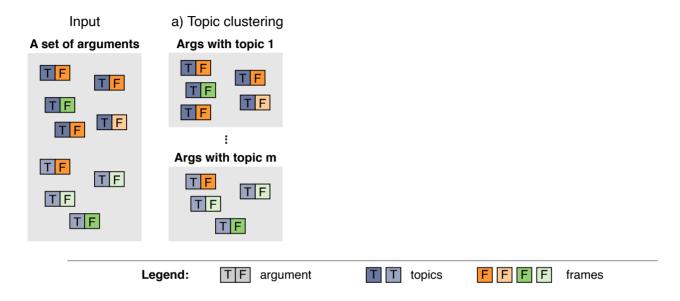
Frame Type	Count of Frames	Count of Arguments
Generic	330	7,052
Topic-specific	1,293	5,274
All	1,623	12,326

Approach



- a) Topic Clustering
- b) Topic Removal
- c) Frame Clustering

Approach: a) Topic Clustering

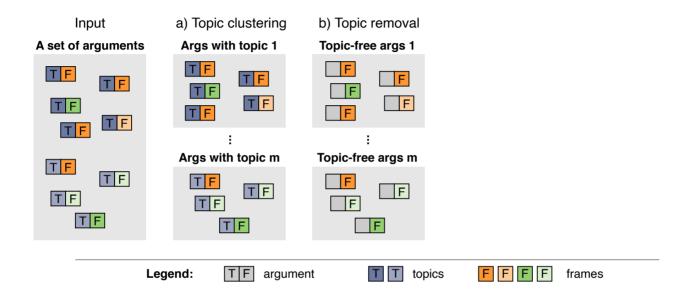


Semantic Spaces:

- □ TF-IDF
- Latent Semantic Analysis (LSA): a topic model that uses dimension reduction.

Clustering algorithm: K-means with euclidean distance.

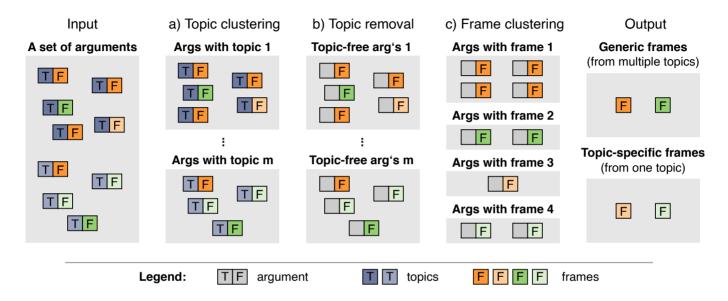
Approach: b) Topic Removal



Two models for topic removal:

- Content-based removal:
 - Remove tokens with high TF-IDF values in each topic cluster.
- Structure-based removal:
 - Remove the conclusion of an argument.

Approach: c) Frame Clustering

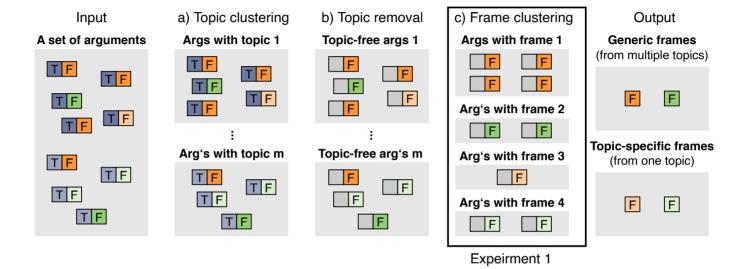


Semantic Spaces:

- → TF-IDF
- □ LSA

Clustering algorithm: K-means with euclidean distance.

Experiments



- Topic Clustering
- Frame Clustering

Experiment results: Generic Frame Clustering

Clustering effectiveness in bcubed F1-score.

Semantic Space	Topic Removal	Topic Clustering	Frame Clustering
TF-IDF	No-removal	0.45	0.19
ו ר-וטר	Content-based	0.42	0.28
	Structure-based	0.17	0.26
1.04	No-removal	0.44	0.16
LSA	Content-based	0.40	0.21
	Structure-based	0.25	0.20

- Removing topic-specific information helps identifying generic frames.
- Structure-based argument removal models is more effective at removing topic-information.

30

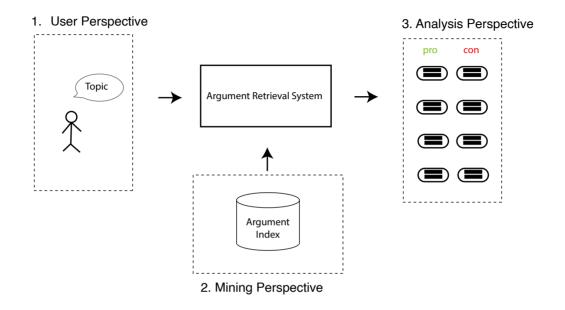
Experiment Results: Topic-specifc Frame Clustering

Clustering effectiveness in bcubed F1-score.

Semantic Space	Topic Removal	Topic Clustering	Frame Clustering
TF-IDF	No-removal	0.45	0.48
TE-IDE	Content-based	0.42	0.45
	Structure-based	0.17	0.45
LSA	No-removal	0.44	0.39
LSA	Content-based	0.40	0.47
	Structure-based	0.25	0.46

- Removing topic-specific information helps identifying frames only in LSA space.
- Using TF-IDF semantic space without topic removal performs the best.

Conclusion: Research Questions



- 1. How to identify questions that look for arguments in the query stream of a search engine?
- 2. How well do argument corpora represent controversial topics?
- 3. How to identify the frames of an argument?

Conclusion

Contributions:

- Enabling search engines to identify and respond to questions that pertain to controversial topics and those that look for arguments.
- Method to quantify topic bias in argument corpora and resources to help researchers sample topics in a more representative way.
- A model and an approach for frames in argumentation.

Findings:

- Argumentative questions ask for predictions or reasons.
- The topic distribution of existing argument corpora is skewed and concentrated around a small set of topics.
- Identifying the topic of an argument and removing it helps identifying its frames.

Future Work

- User Perspective
 - 1. Exploiting session information (i.e., not only one question but a series of questions)
 - 2. Know more about the user intent (e.g., use case, audience, types of arguments).
- Mining Perspective
 - 1. Developing a unified topic ontology.
 - 2. Developing topic sampling strategies.
 - 3. Assessing topic-robustness of argument extractors.
- Analysis Perspective
 - 1. Detecting effective frames sequence from news articles.
 - 2. Generating frame labels based on argument clusters.

Survey Regarding Topic Selection

A survey of 59 argument corpora shows that researchers take three approaches:

40

35

30

25

20

15

10

5

Count of Corpora

22

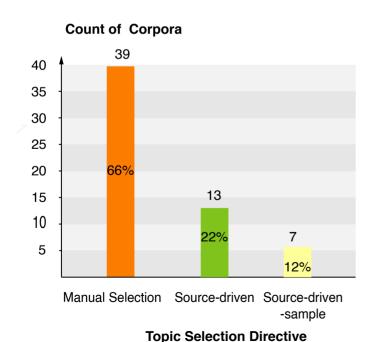
37%

1-25

6

26-50

- Manual selection: choosing a set of topics manually
- Source-driven-greedy: a whole source is exploited
- Source-driven-sample: a source is sampled



Count of Topic Labels

51-75

75-100

12%

>100

Automatic Corpora Unit Categorization

About a third of argument corpora do not provide corpora topic labels and hence is not included in the previous analysis.

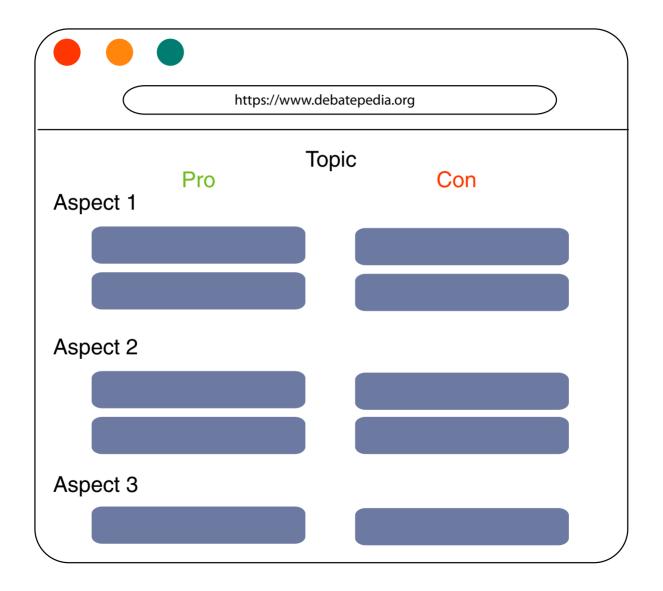
Approach: Semantic indexing calculates the cosine similarity between a corpus unit and the documents categorized under an ontology topic.

Evaluation: Pooled evaluation for 104 corpora units with a depth of five ontology topics.

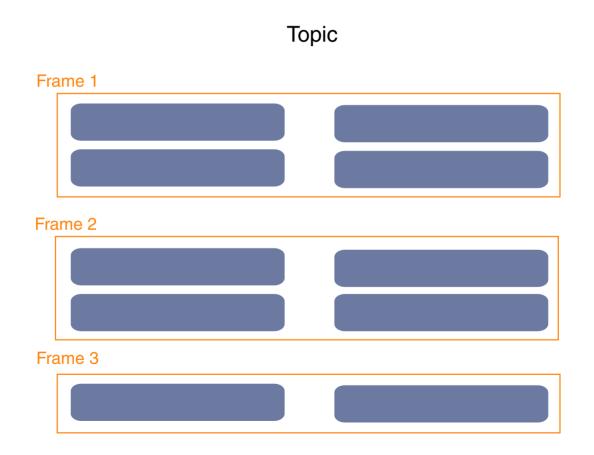
F1-score of the approaches

Approach	Wikipedia		WEF	
	Level-1	Level-2	Level-1	Level-2
Direct match	0.06	0.40	0.29	0.19
Semantic Indexing	0.43	0.59	0.34	0.33
Text2vec-SI $_{BERT}$	0.47	0.31	0.28	0.23

Dataset Construction from Debatepedia.org

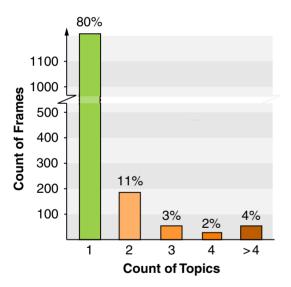


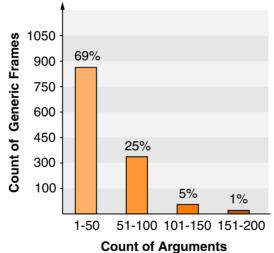
Dataset Construction from Debatepedia.org

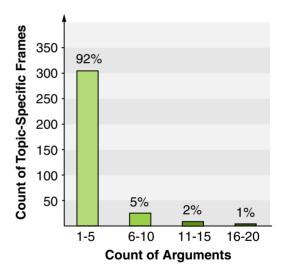


Dataset Construction from Debatepedia.org

# Topics	# Frames	# Arguments
467	1 623	12,326

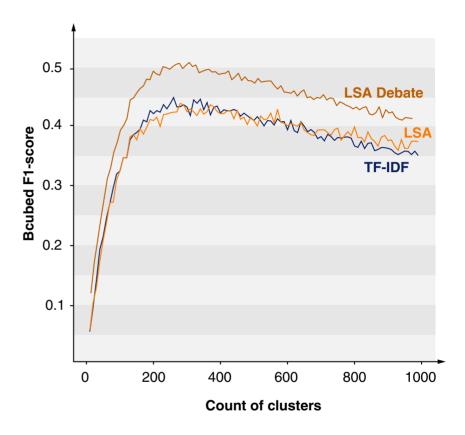






Experiment Results: Topic Clustering

Semantic Space	# Topics	Bcubed F1
LSA Debate	310	0.52
TF-IDF	260	0.45
LSA	280	0.44



LSA Debate is the best semantic space to model the topic of arguments.