

Identifying Comparative Questions on the Russian Web

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Motivation

Variety of choices



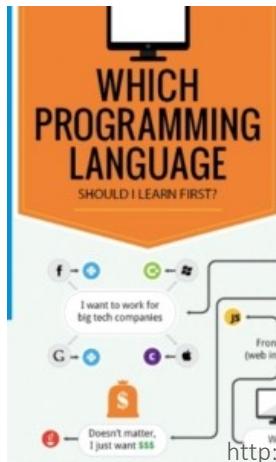
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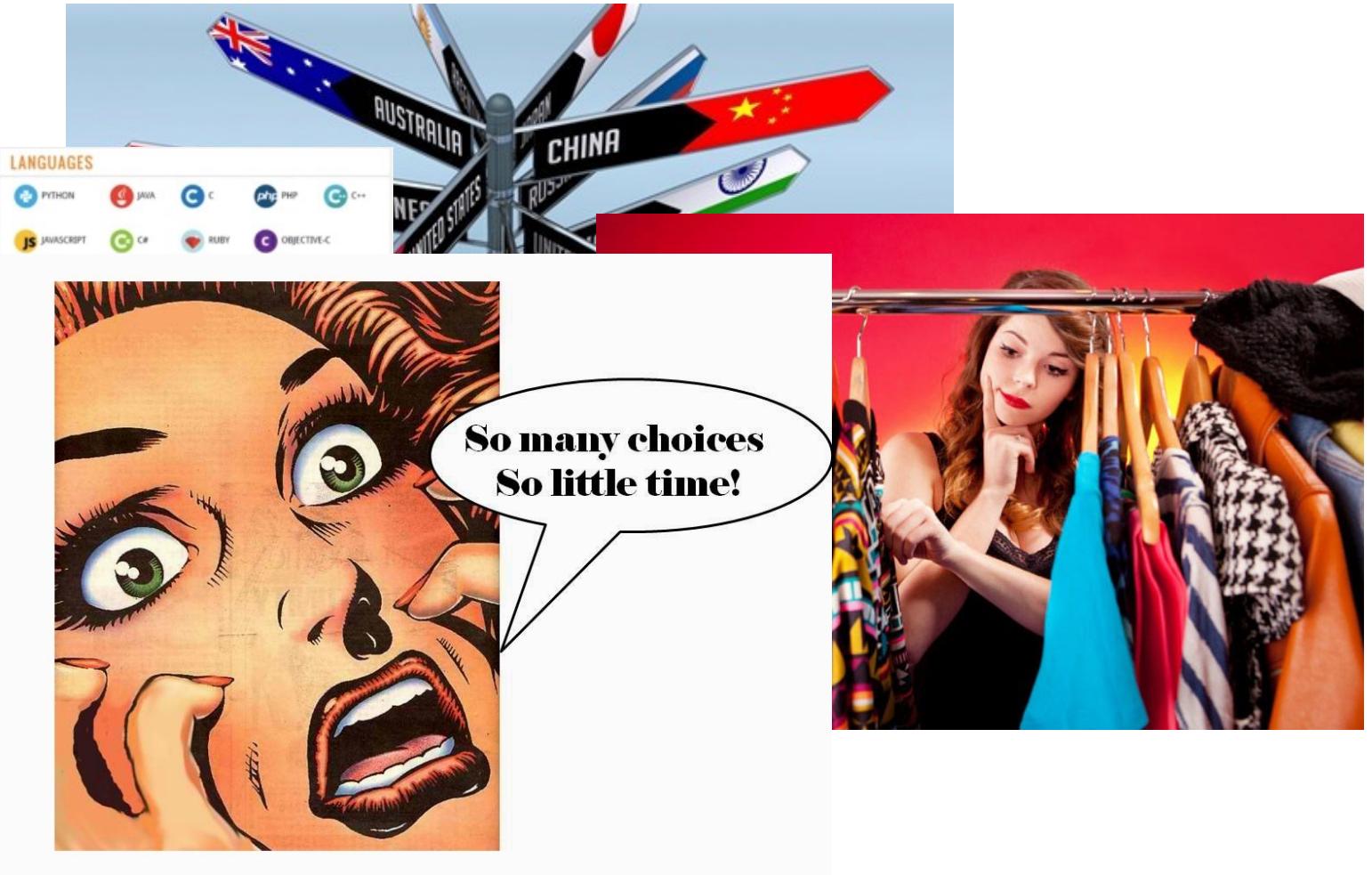
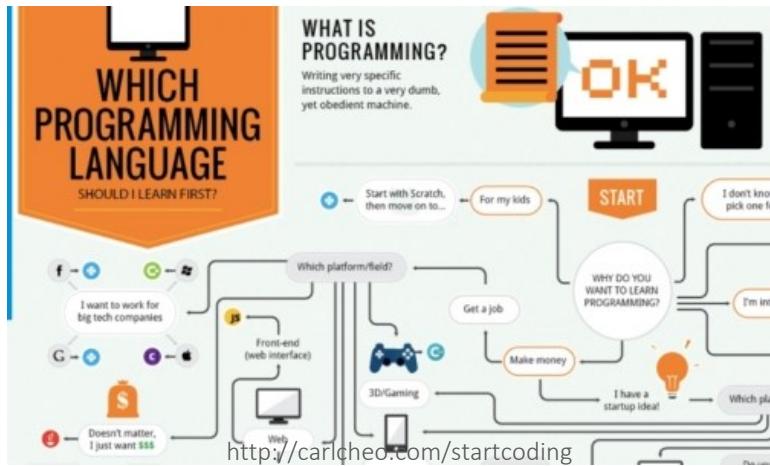
Motivation

Variety of choices



Motivation

Variety of choices



Motivation

Which to buy XX or YY?



Motivation

Which to buy XX or YY?



Ask your friend

Motivation

Which to buy XX or YY?



Community
Q & A



Ask your friend

Motivation

Which to buy XX or YY?



Community
Q & A

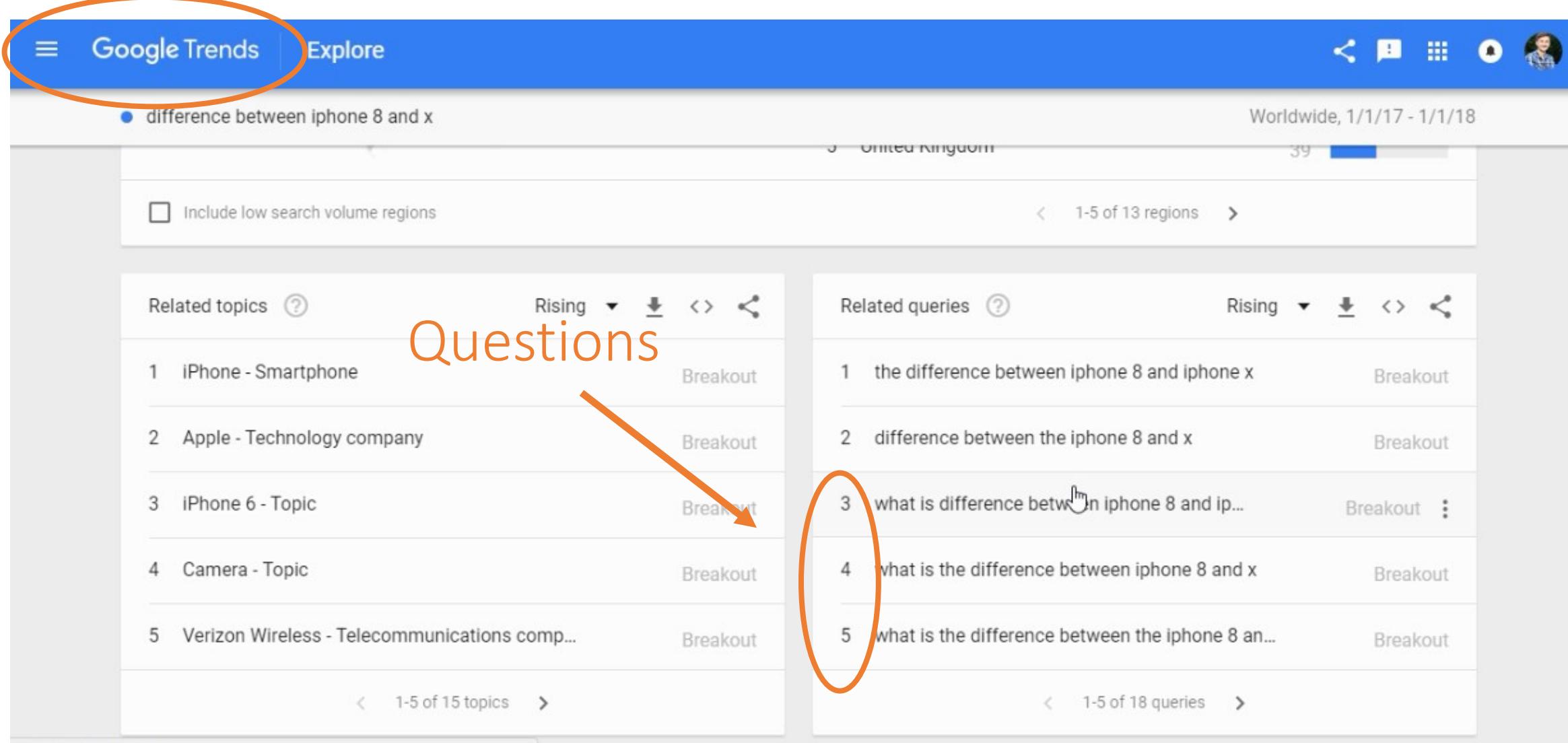


Ask your friend



"OK Google"
Search engine

Motivation



Comparative queries are not treated differently from the others

Google difference between iphone 7 and 8

All Images Videos Shopping News More Settings Tools

About 123.000.000 results (0,55 seconds)

iPhone 8 Vs iPhone 7: What's The Difference? - Forbes
<https://www.forbes.com/sites/.../apple-iphone-8-vs-iphone-7-whats-the-difference/> ▾
Sep 18, 2017 - did not follow the iPhone 7 with an 'iPhone 7S' so instead we have the iPhone 8 and iPhone 8 Plus as well as a radically redesigned (and jaw dropingly expensive) all new iPhone X. So what is the difference between the iPhone 8 and iPhone 7 and is it a worthy upgrade? Here's what you need to know...
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iPhone 8 Vs iPhone 7 Vs iPhone 6S Vs iPhone 6: What's The ... - Forbes
<https://www.forbes.com/.../apple-iphone-8-vs-iphone-7-vs-iphone-6s-vs-iphone-6-wh...> ▾
Jan 12, 2018 - This guide will explain the important differences between the iPhone 6 (2014), iPhone 6S (2015), iPhone 7 (2016) and iPhone 8 (2017) - and discuss whether you should upgrade. Here's everything you need to know... Apple. Left to right: iPhone 8, iPhone 7, iPhone 6S, iPhone 6. Design - Fluctuations In ...

iPhone 8 vs iPhone 7: What's changed? | Trusted Reviews
www.trustedreviews.com › News ▾
iPhone 7 vs iPhone 8 Design: What's the difference? Apple played it safe with the iPhone 7 last year, deciding to keep the overall form-factor and size the same as both the iPhone 6S and 6. And again this time around there isn't a whole lot different – all the big changes seem to have gone into the iPhone X. Instead, the ...

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Apple iPhone 7 32GB Schwarz [11,94cm (4,7") Retina HD Display, iOS 10, A10, ...
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Comparative queries are not treated differently from the others

Яндекс

разница между айфон 7 и 8



Найти

Создать аккаунт

ПОИСК КАРТИНКИ ВИДЕО КАРТЫ МАРКЕТ НОВОСТИ ПЕРЕВОДЧИК ЕЩЁ

Чем отличается iPhone 8 от iPhone 7

[iphones.ru](#) > iNotes/740826 ▾

Но свою семерку я вряд ли поменяю, смысла не вижу, разница незначительная. Да и знаю этот прикол с новым процессором, с 7 так же было – пока разработчики подтянутся, выйдет новый айфон с новым улучшенным процессором.

Нашёлся 101 млн результатов

1 013 показов в месяц

[Добавить объявление](#)

Сравнение iPhone 7 и iPhone 8: в чем разница и стоит ли...

[24hitech.ru](#) > сравнение-iphone-7-i-phone-8...raznica... ▾

...По причине того, что все основные эволюционные шаги последних моделей iPhone касались исключительно 5,5-дюймовых фаблетов с приставкой "Plus", отыскать существенные отличия между iPhone 7 и 8 довольно сложно, однако разница в...

Айфон 8 и Айфон 7 сравнение, отличие двух устройств

[kazizilkree.ru](#) > ajfon-8-i-ajfon-7-sravnenie/ ▾

Вот мы решили сравнить Айфон 8/8+ и айфон 7/7+ с ключевыми особенностями, чтобы дать пользователям представление о разнице между iPhone 8/8+ и iPhone 7/7+, прежде чем купить их. Айфон 8 и айфон 7 сравнение двух девайсов...

Possible search result page representation for the comparative query

Google difference between iphone 7 and 8

All Images Videos Shopping News More Settings Tools

About 123.000.000 results (0,55 seconds)

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<https://www.forbes.com/sites/.../apple-iphone-8-vs-iphone-7-whats-the-difference/> ▾
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	iPhone 8	iPhone 7
iOS	iOS 11	iOS 11 update available
Colours	Silver, Gold, Space Grey	Silver, Gold, Rose Gold, Black, Jet Black
Display	4.7in, 1334x750 IPS, True Tone, 326ppi	4.7in, 1334x750 IPS, 326ppi
Processor	Apple A11 Bionic, M11 co-processor	A10 Fusion, M10 co-processor
Storage	64GB/256GB	32GB/128GB
Rear camera	12MP, f/1.8 with OIS	12Mp, f/1.8 with OIS
Front camera	7Mp, f/2.2	7Mp, f/2.2

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 Apple iPhone 7 32GB Schwarz [11,94cm (4,7") Retina HD Display, iOS 10, A10, ...
€589,00
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Free shipping
By Google

Tabular summary

iPhone 8 vs iPhone 7: What's changed? | Trusted Reviews
www.trustedreviews.com > News ▾
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Instead, the ...

We need to be able to recognize
a user's intent for comparison



Study research questions

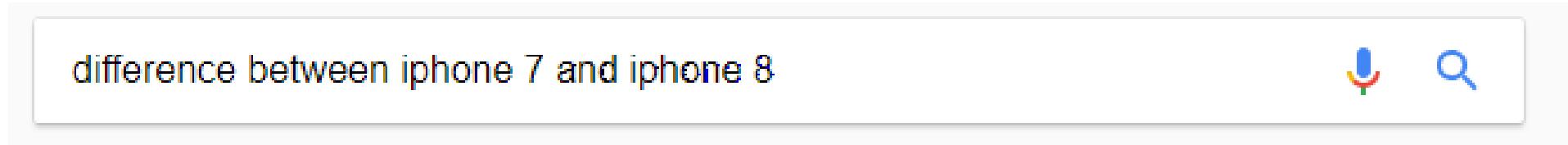
RQ1: What are the strong textual signals that distinguish comparative questions from other questions?

RQ2: Can we build an effective classifier to automatically recognize comparative questions on the Russian web?

RQ3: How often and in what categories do users ask comparative questions on the Russian web?

Different types of user queries to the search engine

Query

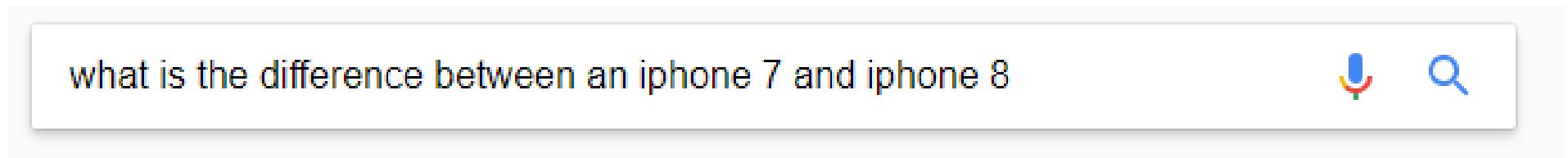


Different types of user queries to the search engine

Query



Question(-like) query



Different types of user queries to the search engine

Query

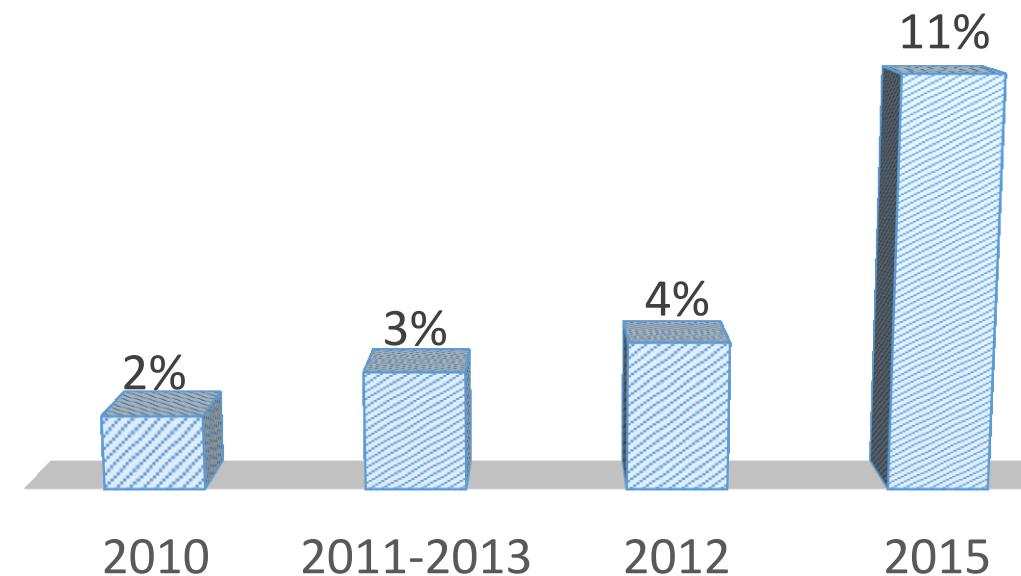
The image shows two search bar examples. The top search bar contains the query "difference between iphone 7 and iphone 8". The bottom search bar contains the query "what is the difference between an iphone 7 and iphone 8". Both search bars include a microphone icon and a magnifying glass icon. A large orange oval highlights the text "Question(-like) query" positioned between the two search bars.

difference between iphone 7 and iphone 8

what is the difference between an iphone 7 and iphone 8

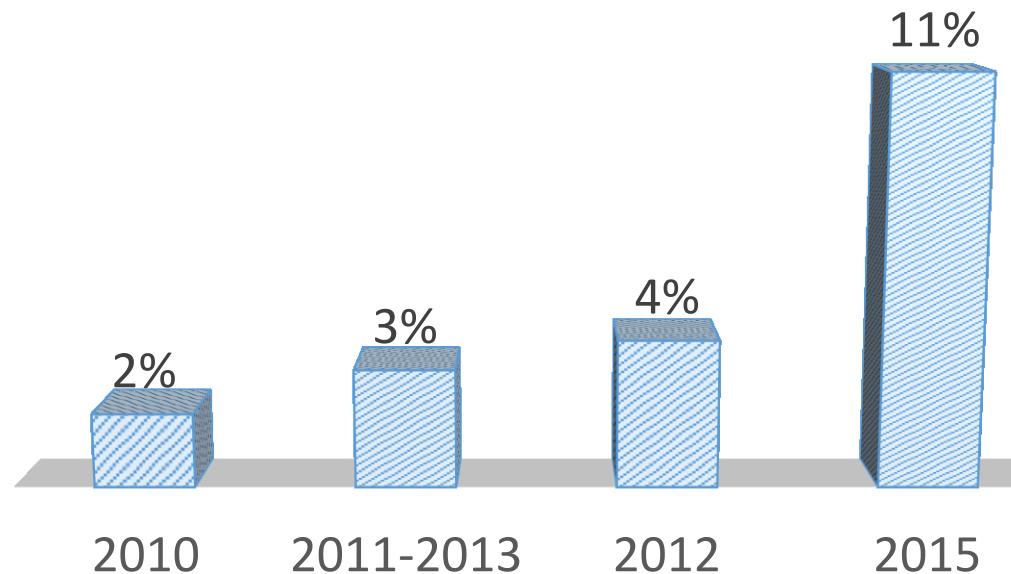
Question(-like) query

Question queries ~ 2% of the Web queries
Yahoo! Research
[Pang and Kumar, 2011]



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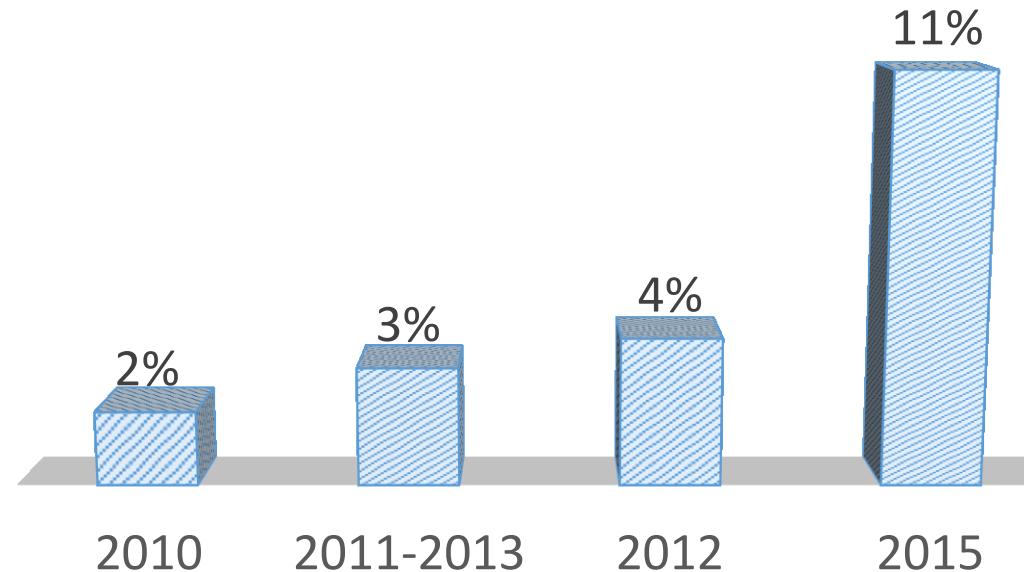
Queries written in natural language ~ 3.2%
Microsoft Research
[White et al., 2015]



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Question queries ~ 4% of the Web queries
Bauhaus Universität, Ural Federal University
[Völske et al., 2015]

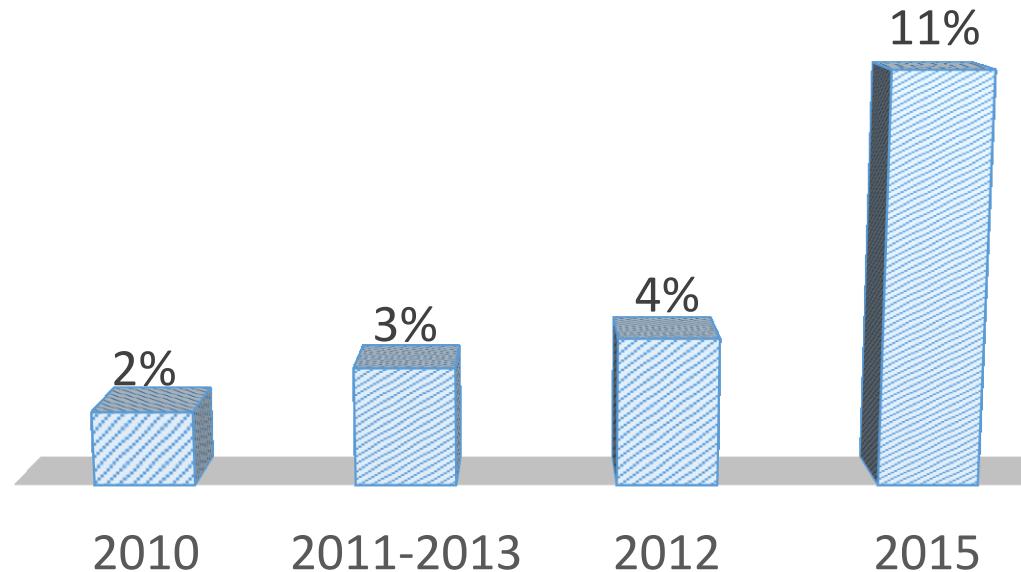


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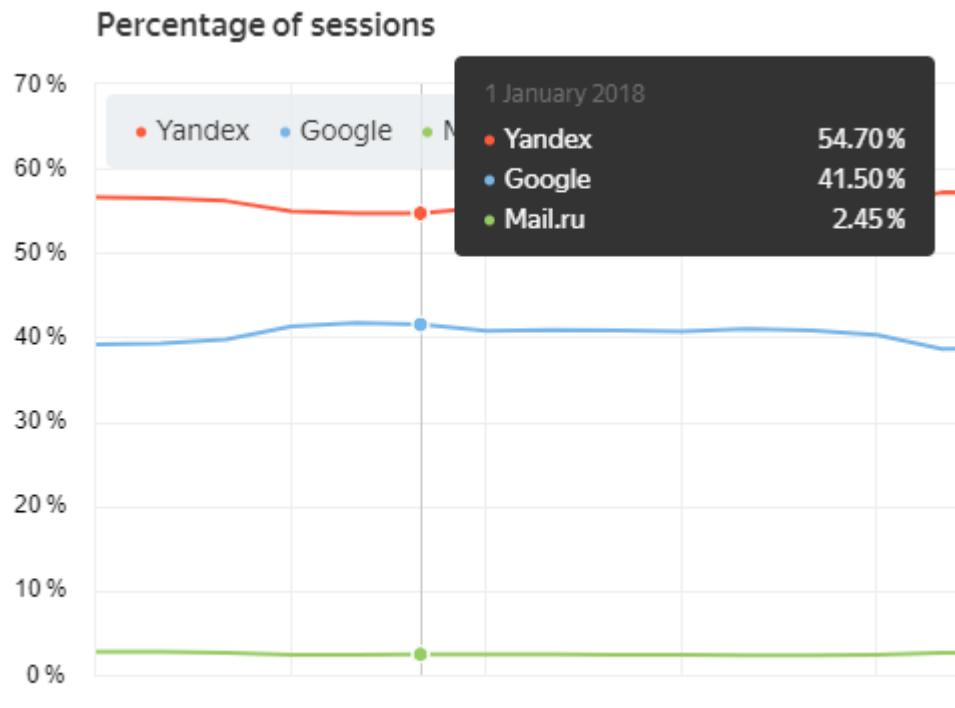
Question queries ~ 4% of the Web queries
Bauhaus Universität, Ural Federal University
[Völske et al., 2015]

Question queries ~ 11% in the voice search
Yahoo! Research
[Guy, 2016]



Available data

Yandex



<https://radar.metrika.yandex/>

ОТВЕТЫ@mail.ru

ОТВЕТЫ@mail.ru

Категории + Спросить Лидеры Поиск по вопросам

Опубликовать вопрос

Вопросы участников

Открытые На голосовании Лучшие

46 новых вопросов

как это убрать пожалуйста
Денис Мухин в "Прочее компьютерное", 1 минуту назад · ответить

Приветствую. У меня вот такой вопрос есть (в описании)
sssfse ssefs в "Болезни, Лекарства", 1 минуту назад · ответить

ЧистАпсихологически.. Есть тут ответчики-с Кому я неприятна.. может бешу.. али тошнит где? Навеяло. Надуло такскзать.
Фира Фу в "Психология", 1 минуту назад · ответить

Yandex query logs pre-processing following [Völske et al., 2015]

Yandex query logs, 2012

Yandex query logs pre-processing following [Völske et al., 2015]

Yandex query logs, 2012

Extracting questions: 58 combinations of
question word uni- or bigrams

Yandex query logs pre-processing following [Völske et al., 2015]

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Extracting questions: 58 combinations of
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Remove spam and bots

Yandex query logs pre-processing following [Völske et al., 2015]

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Remove spam and bots

Remove one word queries

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Yandex query logs, 2012

Extracting questions: 58 combinations of
question word uni- or bigrams

Remove spam and bots

Remove one word queries

1.5 billion questions

Example: question – answer on Ответы@Mail.ru

The screenshot shows a question posted by a user named 'Фая Марфуша' (User level: Ученик (26), Question solved 6 years ago). The question asks: 'Кто нибудь знает? а в продаже имеется айфон 5? сколько стоит? чем отличается от 4g и какой лучше 4 или 5)'. Below the question, there is a 'ЛУЧШИЙ ОТВЕТ' (Best Answer) from a user named 'Николя' (6 years ago, Oracle (68430)). The answer states: '5 лучше чем 4...на 1см больше...))'. The interface includes a sidebar with various categories like 'Знакомства, Любовь, Отношения' and a 'Вопросы-лидеры' section.

Mail.Ru Почта Мой Мир Одноклассники Игры Знакомства Новости Поиск Все проекты ▾

ОТВЕТЫ@mail.ru Категории Спросить Лидеры Поиск по вопросам

Шаблоны для писем в почте Регистрация

Знакомства, Любовь, Отношения

Дружба

Знакомства

Любовь

Отношения

Расставания

Прочие взаимоотношения

Вопросы-лидеры

L Как выявить симпатию от парня?
★ 1 ставка

Кто нибудь знает? а в продаже имеется айфон 5? сколько стоит? чем отличается от 4g и какой лучше 4 или 5)

Фая Марфуша Ученик (26), Вопрос решён 6 лет назад

Нравится Ответить Пожаловаться

ЛУЧШИЙ ОТВЕТ

1 Николя 6 лет назад
Оракул (68430)
5 лучше чем 4...на 1см больше...))

Нравится Пожаловаться

Вы нашли ответ на свой вопрос?

Да, спасибо! Нет :(

Otvety@Mail.ru data pre-processing

Otvety@Mail.ru: 11.2 million questions with answers

```
'best': {'kpd': 14.39, 'email': '1nlo.1@mail.ru', 'nick': 'Николя', 'qid': '70856473', 'comcnt': '0', 'vip': 0, 'rating': '2', 'id': '379029027', 'points': '54333', 'source': '', 'usrid': '9218636', 'lvl': 'Оракул', 'added': '2012-02-06 22:16:32', 'atext': '5 лучше чем 4...на 1см больше...)}}, 'qtext': 'кто нибудь знает? а в продаже имеется айфон 5 ? сколько стоит? чем отличается от 4g и какой лучше 4 или 5)', 'comcnt': '0', 'cid': '1335', 'vip': 0, 'cancomment': '0', 'id': '70856473', 'points': '28', 'rating': '0', 'arating': '3', 'lvl': 'Ученик', 'added': '2012-02-06 22:14:43', 'kpd': 15.38, 'email': 'kashapchik93@mail.ru', 'nick': 'Фая Марфуша', 'anscnt': '3', 'polltype': '', 'qcomment': '', 'usrid': '35975834', 'category': {'name': 'Любовь', 'urlname': 'loving'}, 'answers': [{"kpd": 15.38, "email": "darkness123123@mail.ru", "nick": "Michael Myerss", "qid": "70856473", "comcnt": "0", "vip": 0, "rating": "1", "id": "379029523", "points": "40", "source": "http://iphone5news.ru/?p=5587", "usrid": "62123520", "lvl": "Ученик", "added": "2012-02-06 22:18:37", "atext": "айфон 5 еще нет в продаже он появится или в августе или осенью как говорят на английских сайтах айфона !\n"}, {"kpd": 0, "email": "kost2001kv@mail.ru", "nick": "Кукла", "qid": "70856473", "comcnt": "0", "vip": 0, "rating": "0", "id": "379811027", "points": "204", "source": "", "usrid": "47740509", "lvl": "Ученик", "added": "2012-02-10 13:33:05", "atext": "там выдвижная клавиатура"}]}, 'state': 'R'
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Otvety@Mail.ru data pre-processing

Otvety@Mail.ru: 11.2 million questions with answers

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13:33:05', 'atext': 'там выдвижная клавиатура'}], 'state': 'R'}

7.7 million questions

First look into the data



Different types of comparative questions

Indirect comparative

Where is it better to go on vacation
with children 8 and 10 years old?

Direct comparative

What is better BMW or Mercedes?

Different types of comparative questions

Indirect comparative

Where is it better to go on vacation
with children 8 and 10 years old?

Reasoning comparative

What is better Sony or Canon, and
why?

Direct comparative

What is better BMW or Mercedes?

Non-reasoning comparative

What is bigger Moscow or Paris?

Different types of comparative questions

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Direct comparative

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Reasoning comparative

What is better Sony or Canon, and
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Non-reasoning comparative

What is bigger Moscow or Paris?

Difficult case: What is more reliable BMW or Mercedes?

Comparative textual patterns collection

Formulated 20 patterns

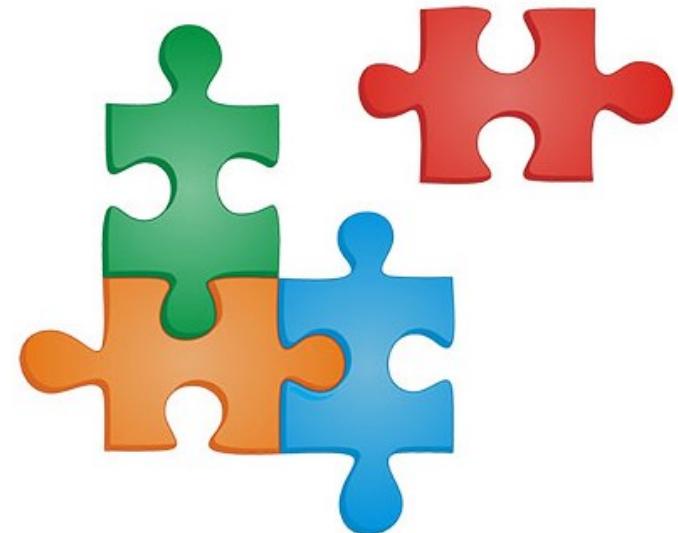
Based on:

Our own expertise

Linguistics research

Computational linguistics/NLP: sentiment analysis
and opinion mining

Psychological research



Comparative textual patterns collection

Formulated 20 patterns

Pattern	Number of hits	Comparative %
comp(ADV and ADJ) + or	5.5 million	97

Regex Human judges



Comparative textual patterns collection

Formulated 20 patterns

Pattern	Number of hits	Comparative %
comp(ADV and ADJ) + or	5.5 million	97

'что лучше бмв х5 или инфинити fx35'

'what better BMW X5 or Infinity FX35'



Comparative textual patterns collection

Formulated 20 patterns

Pattern	Number of hits	Comparative %
comp(ADV and ADJ) + or	5.5 million	97

'что лучше бмв х5 или инфинити fx35'

'what better BMW X5 or Infinity FX35'

'как правильнее дверьми или дверями'

'how more correct doors or dors'



Comparative textual patterns collection

Formulated 20 patterns

Pattern	Number of hits	Comparative %
comp(ADV and ADJ) + or	5.5 million	97

'что лучше бмв х5 или инфинити fx35'

'what better BMW X5 or Infinity FX35'

'как правильнее дверьми или дверями'

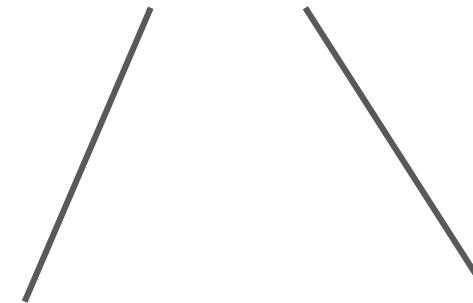
'how more correct doors or dors'



We are interested in queries seeking for reasoning support

We use the collection of the patterns
to classify questions in our corpora

Question



Comparative

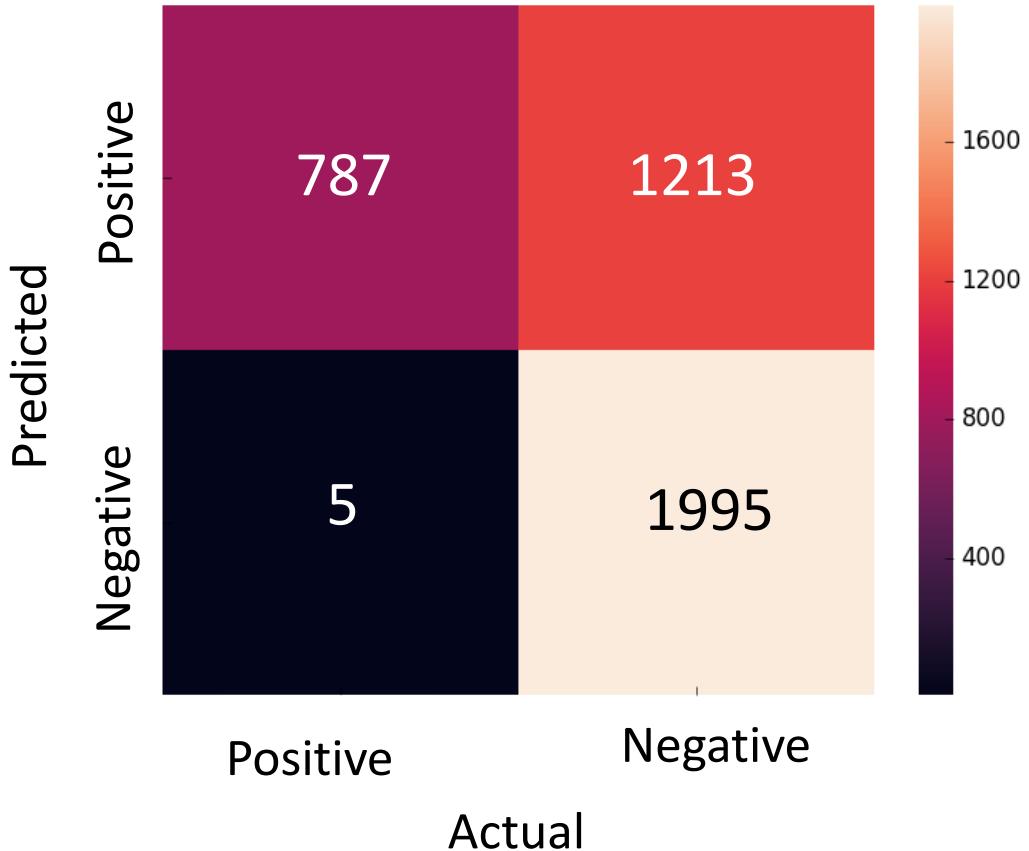


Non-comparative

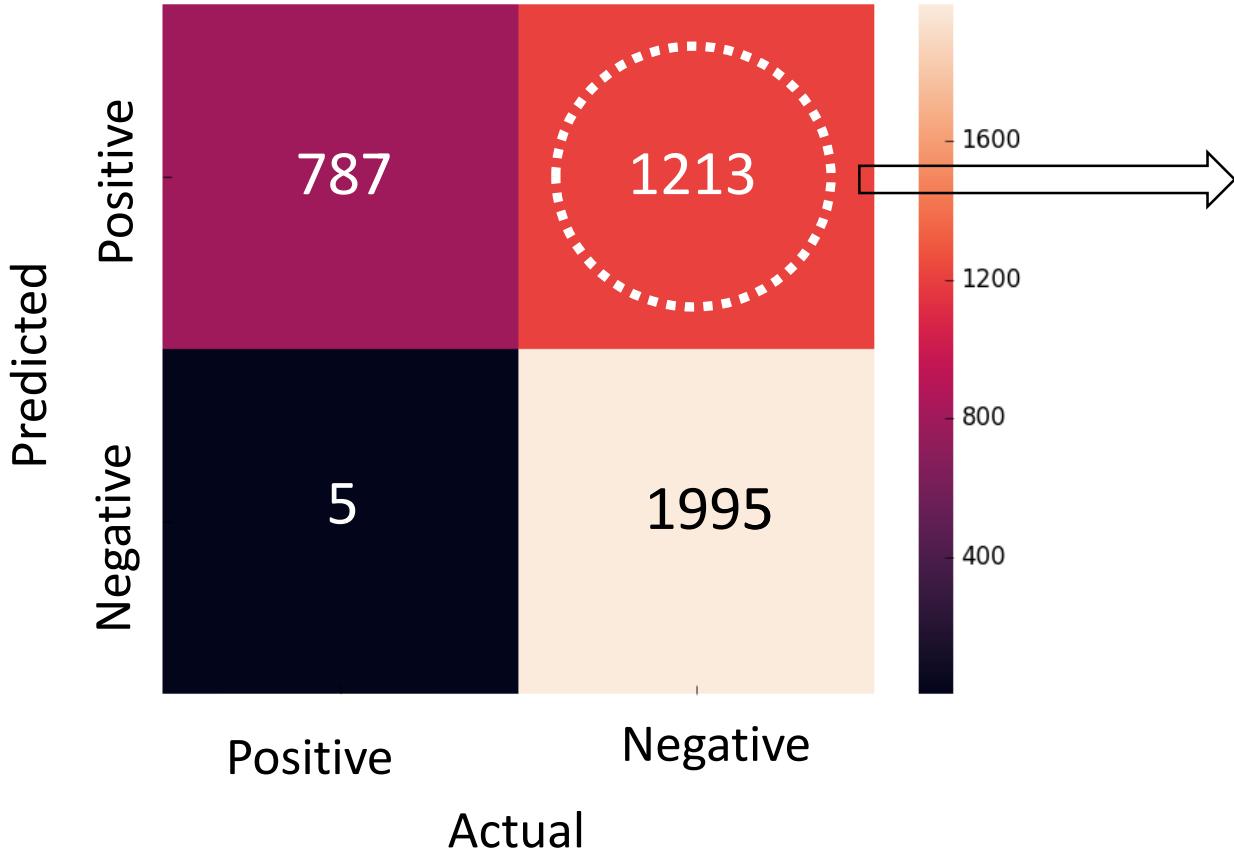
Pattern-based classification of reasoning comparative questions

1. Input: a question
2. If it matches any of the patterns, mark it as comparative and non-comparative otherwise

Pattern-based classification of reasoning comparative questions



Pattern-based classification of reasoning comparative questions



Что больше Москва или Париж?
What is bigger Moscow or Paris?

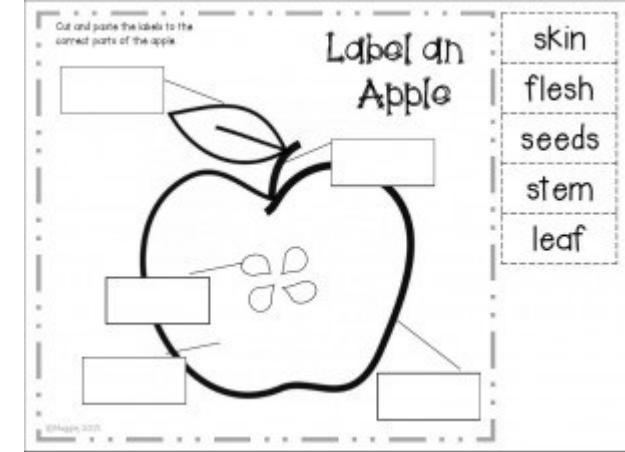
Solution – using a supervised machine learning



Dataset preparation for labeling

Dataset was built combining:

- Random sampling
- Pattern matching
- Pattern-free mining



Dataset preparation for labeling

Dataset was built combining:

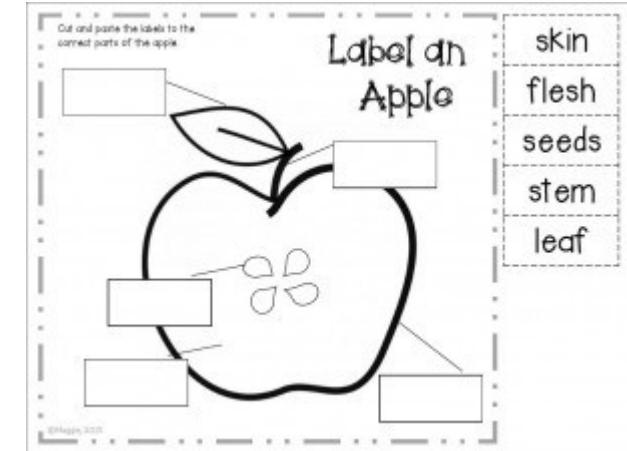
- Random sampling
- Pattern matching
- Pattern-free mining



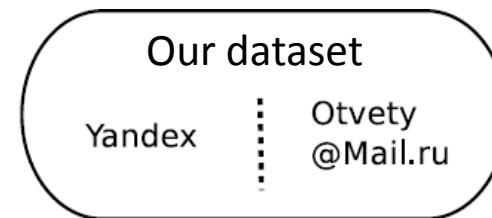
Yandex: 1% comparative
Otvyty: 3% comparative

Human experts labeled data manually into classes:
comparative, non-comparative and not clear.

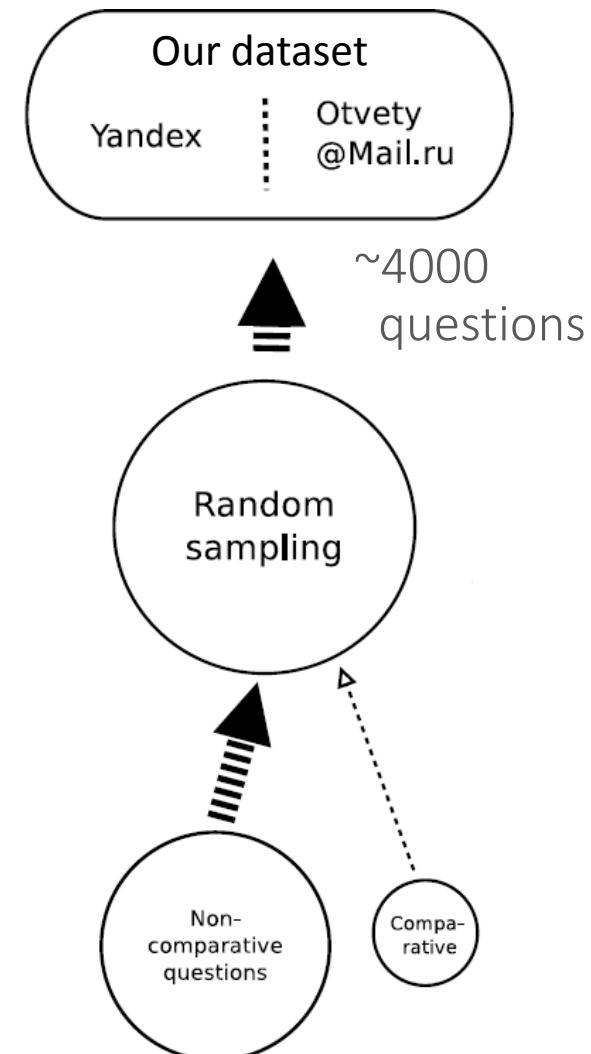
10,000 examples have been labeled; 65% negative, 35% positive



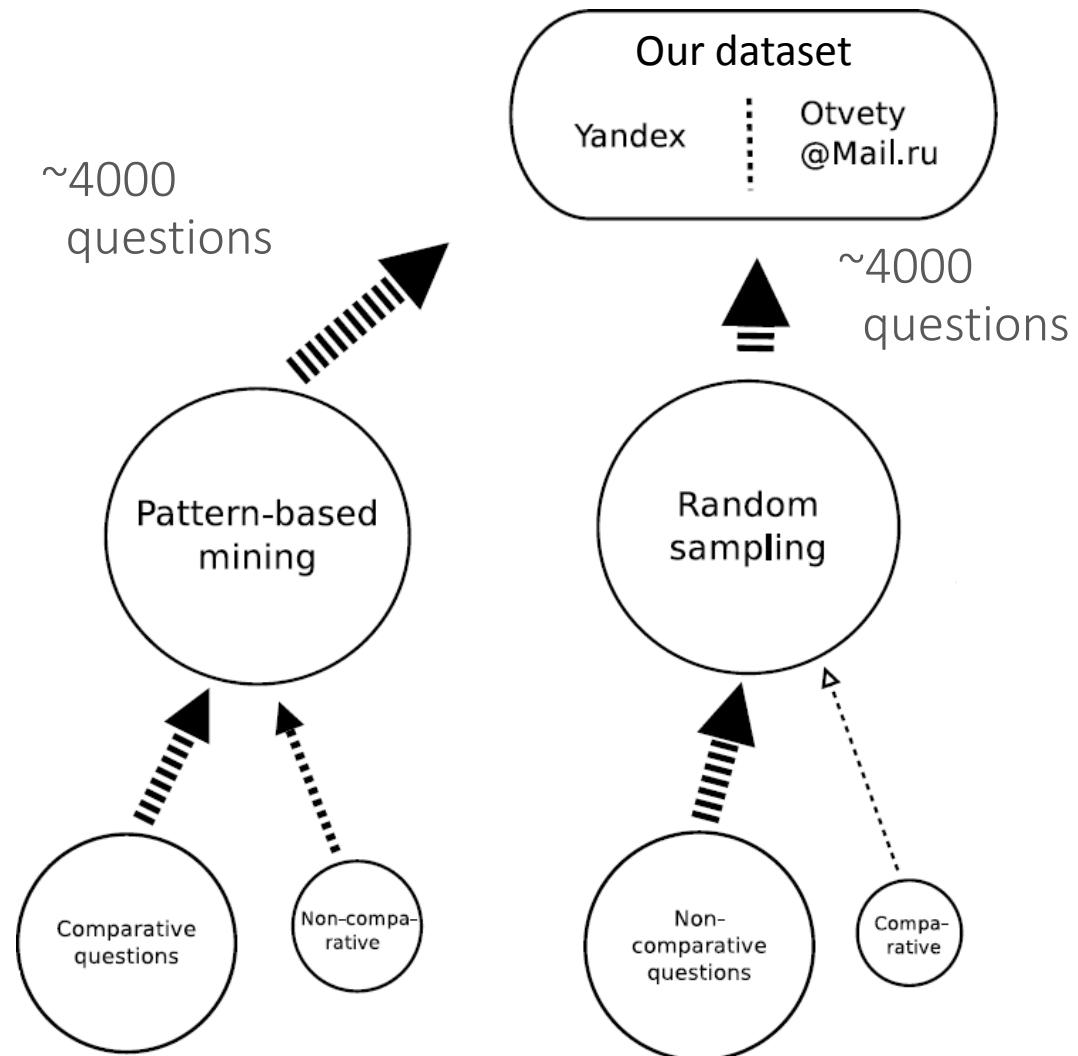
Dataset preparation for labeling



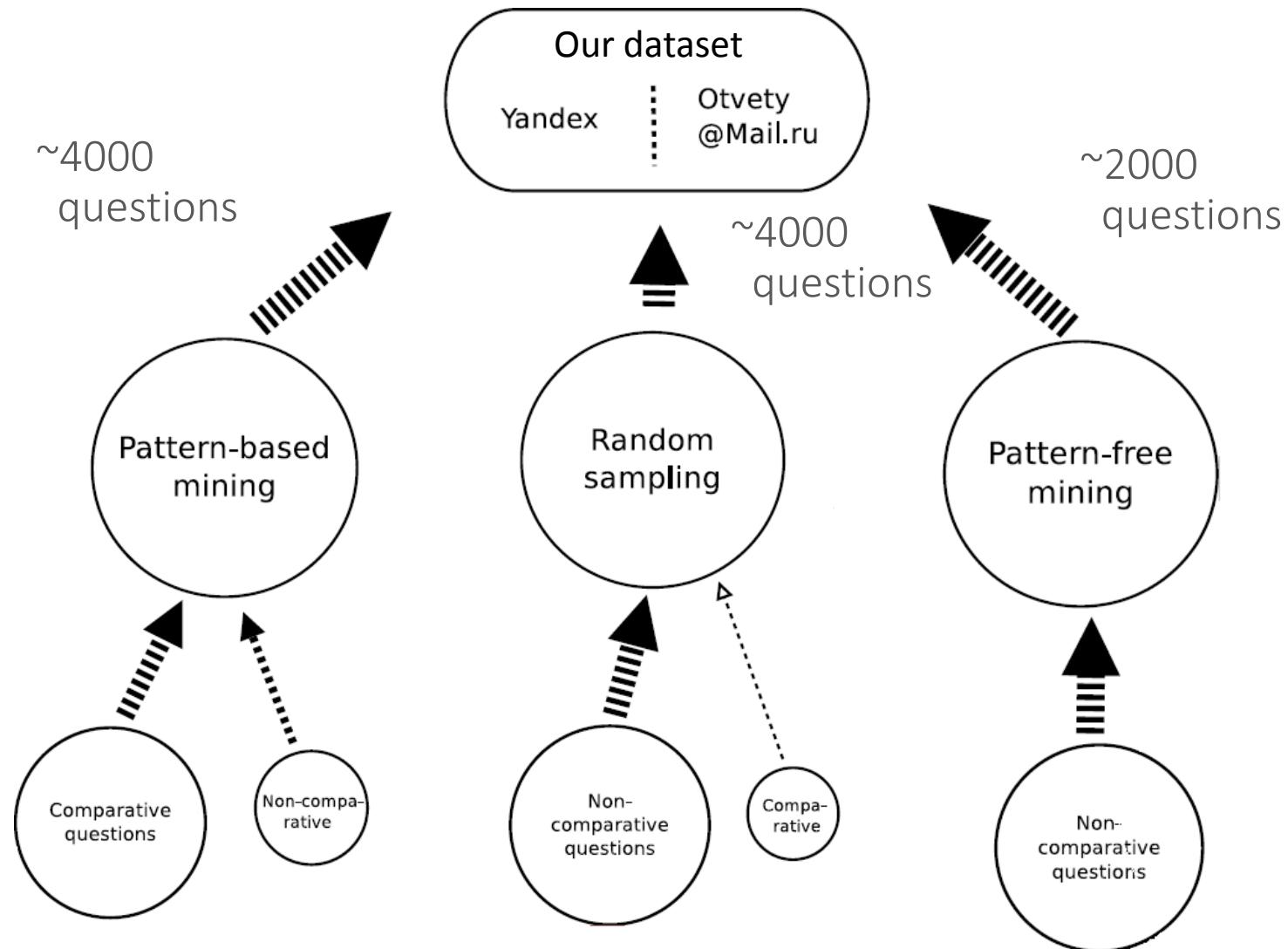
Dataset preparation for labeling



Dataset preparation for labeling



Dataset preparation for labeling



Data annotation for the machine learning-based classification

Features:

Bag-of-words and part-of-speech tags:
words are lowercased, normalized, transliterated

Data annotation for the machine learning-based classification

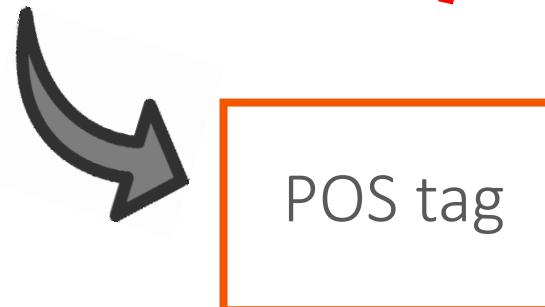
Features:

Bag-of-words and part-of-speech tags:

words are lowercased, normalized, transliterated

“Trick”:

All adjectives and ~~adverbs~~ in comparative form



Performance of the linear SVM trained with different features

Measure,%	POS tags	Words, POS tags, unigrams, w/out comp. subst.	Words, POS tags, unigrams, w/ comp. subst.	Words, POS tags, uni-, bi-, trigrams, with comp. subst.
Accuracy	79	92	93	93
Precision	76	91	92	92
Recall	74	91	92	92
F1	79	91	92	92

Performance of the linear SVM trained with different features

Measure,%	POS tags	Words, POS tags, unigrams, w/out comp. subst.	Words, POS tags, unigrams, w/ comp. subst.	Words, POS tags, uni-, bi-, trigrams, with comp. subst.
Accuracy	79	92	93	93
Precision	76	91	92	92
Recall	74	91	92	92
F1	79	91	92	92

Machine learning-based classification of the labeled dataset

Terms: 22,000

10,000 examples have been labeled; 65% negative, 35% positive

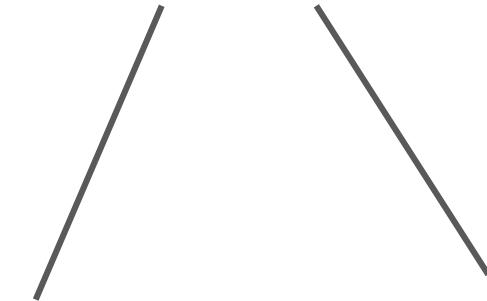
5-fold cross validation



Measure, %	Linear SVM	Logistic regress.	Bernoul. NB
Accuracy	93	92	93
Precision	92	92	92
Recall	92	92	91
F1	92	92	92

We use our pre-trained model to classify questions in our corpora

Question



Comparative

Non-comparative

ML-based classification of direct reasoning comparative questions



1.5 billion question queries to the Russian search engine
7.7 million questions from the Russian CQA

ML-based classification of direct reasoning comparative questions



1.5 billion question queries to the Russian search engine
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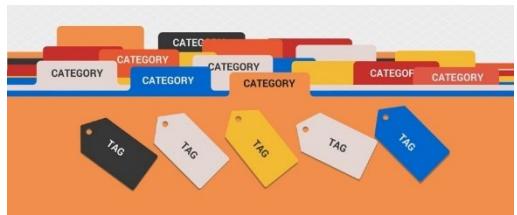


14 topic-like categories following [Völske et al., 2015]

ML-based classification of direct reasoning comparative questions



1.5 billion question queries to the Russian search engine
7.7 million questions from the Russian CQA



14 topic-like categories following [Völske et al., 2015]



Pre-trained supervised machine learning-based classifier

Comparative questions on the Russian web



Search engine

ОТВЕТЫ@mail.ru®

Community Q & A

Category	Comp. Q's, %
Education	3.2
Society & Culture	2.6
Consumer electronics	2.4

Category	Comp. Q's, %
Consumer electronics	6.1
Cars & Transportation	5.4
Home & Garden	4.6

Comparative questions on the Russian web

Яндекс

Search engine

Comparative questions 14 million		Non-comparative q. 1.5 billion	
Q-word	Ratio, %	Q-word	Ratio, %
What	33	How	50
How	23	What	11
Which	14	Which	7

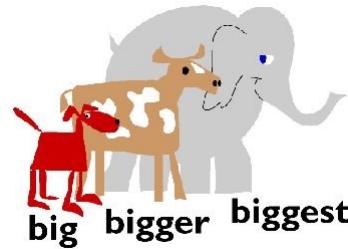
Comparative questions on the Russian web



Search engine

Comparative questions 14 million		Non-comparative q. 1.5 billion	
Q-word	Ratio, %	Q-word	Ratio, %
What	33	How	50
How	23	What	11
Which	14	Which	7

The majority of the comparative questions start with what



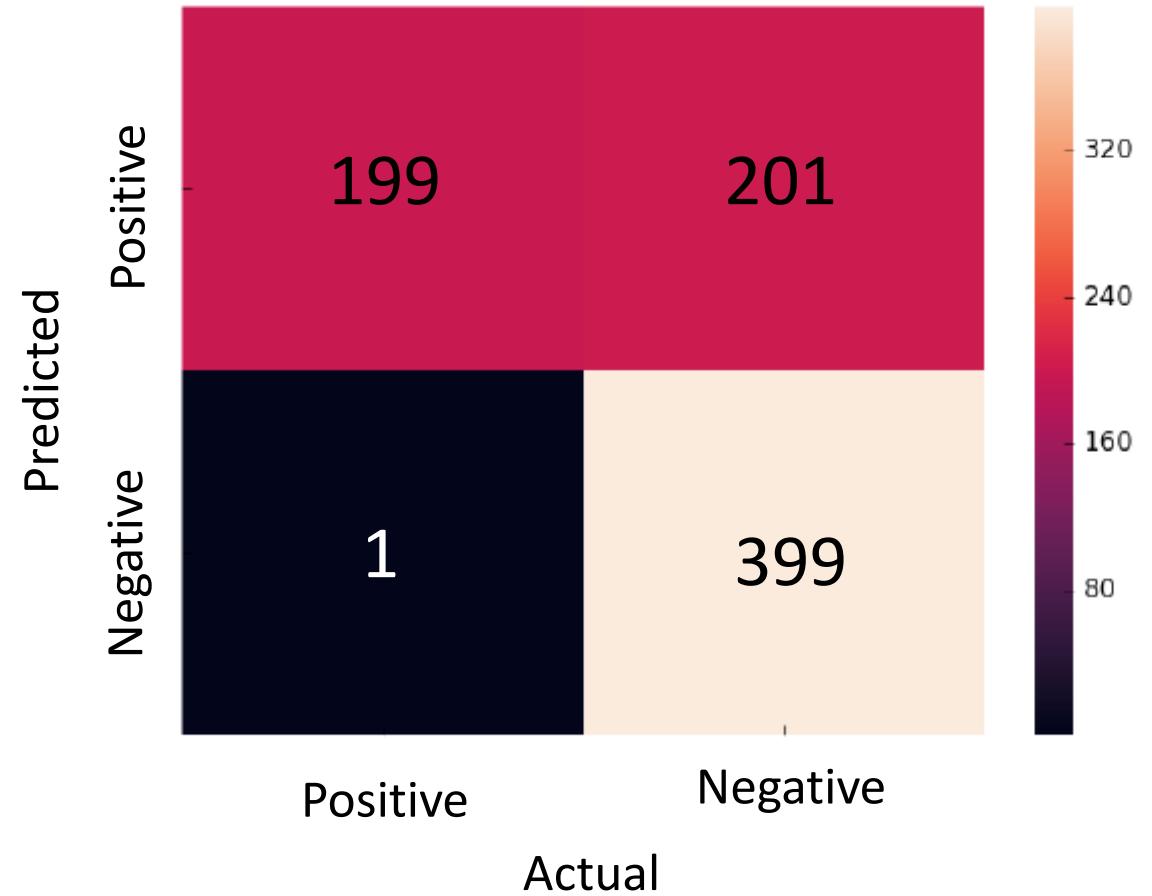
The most non-comparative are how/how to-questions

Comparative question ML-based classifier performance

Яндекс

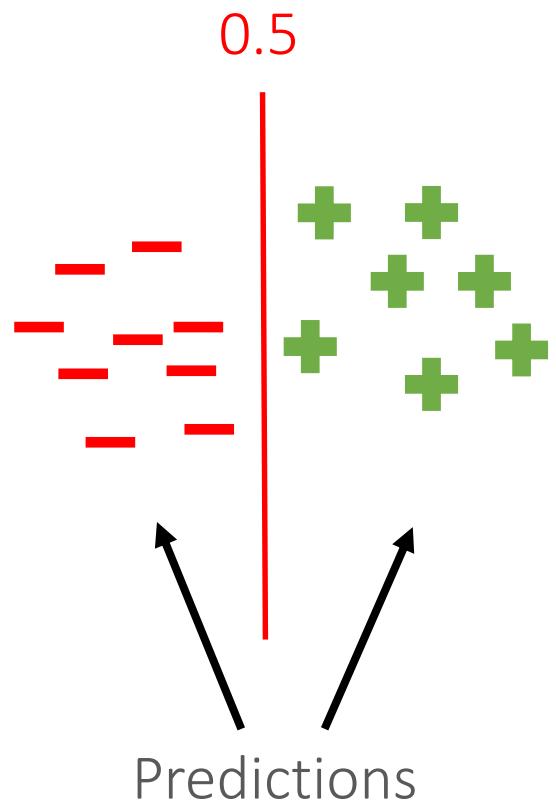
Search engine

Measure	Value, %
Accuracy	75
Precision	55
Recall	99
F1	65



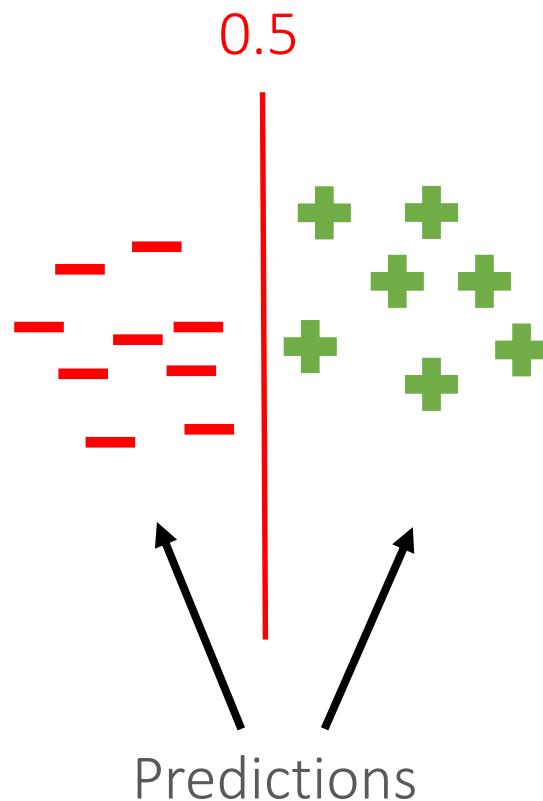
Reducing the false-positive predictions

Classifier confidence score

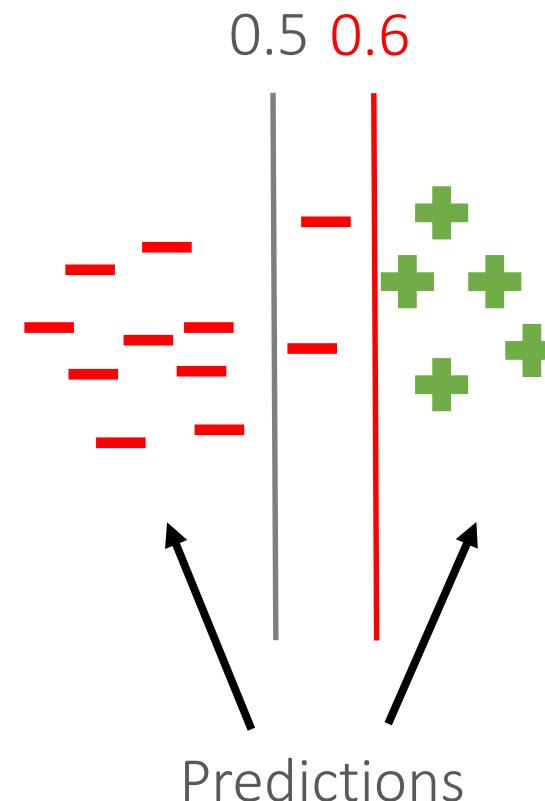


Reducing the false-positive predictions

Classifier confidence score



Classifier confidence score



Comparative questions on the Russian web



Search engine

1.5 billion question queries

1% – reasoning direct comparative
questions

1 comparative question / 2 sec.

Comparative questions on the Russian web



Search engine

2018 >> 2012



1.5 billion question queries

1% – reasoning direct comparative
questions

1 comparative question / 2 sec.

Comparative questions on the Russian web

-  Pattern-based mining / comparative patterns
-  Training dataset manual labeling
-  Machine learning for comparative question classification
-  Qualitative analysis: comparative questions on the Russian web

Comparative questions on the Russian web

- Pattern-based mining / comparative patterns
- Training dataset manual labeling
- Machine learning for comparative question classification
- Qualitative analysis: comparative questions on the Russian web



thank you!

Comparative Questions/Question Queries

Backup

Comparative Questions/Question Queries

Table 3.1: Pattern-based classifier performance evaluation on the Yandex corpus.

Performance measures, %	
Measurement	Value
Accuracy	72
Precision	44
Recall	100
F1 score	61

Comparative Questions/Question Queries

Machine learning-based classification

Feature engineering:

Table 4.1: Performance of the linear SVM trained with different feature sets.

Measure	Performance measures			
	Words, POS tags, subst. comp, unigrams	POS tags only	Words, POS tags, without subst. comp, unigrams	Words, POS tags, subst. comp, uni-, bi-trigrams
Accuracy	0.9259	0.7928	0.9223	0.9261
Precision	0.9176	0.7556	0.9144	0.9187
Recall	0.9194	0.7436	0.9145	0.9192
F1 score	0.9180	0.7870	0.9142	0.9183

Comparative Questions/Question Queries

Machine learning-based classification

Table 4.2: Comparison of the classifiers' performance on the labeled dataset.

Measure	Performance measures					
	SVM Linear	SVM RBF	Decision Tree	Bernoul. NB	Logistic Regres.	Grad. Boost
Accuracy	0.9259	0.9197	0.9051	0.9008	0.9241	0.9250
Precision	0.9176	0.9116	0.8953	0.9052	0.9165	0.9207
Recall	0.9194	0.9117	0.8982	0.8744	0.9165	0.9131
F1 score	0.9180	0.9115	0.8950	0.8867	0.9164	0.9167

Comparative Questions/Question Queries

Table 4.3: Comparative questions in the Yandex corpus sorted by categories.

Yandex: 1,500,825,102 questions.			
Category	Questions in category	Comparative questions	Comparative ratio, %
education	98,450,656	3,134,609	3.2
society_culture	97,443,356	2,563,935	2.6
consumer_electronics	99,363,186	2,414,295	2.4
home_garden	170,496,347	4,056,252	2.3
health	129,091,266	2,654,259	2.1
family_relationships	72,357,503	1,467,107	2.0
cars_transportation	146,408,887	2,829,809	1.9
entertainment_music	94,118,056	1,603,967	1.7
sports	43,613,556	695,861	1.6
business_finance	137,092,094	2,104,212	1.5
beauty_style	98,075,280	1,312,472	1.3
adult	55,936,554	717,097	1.3
computers_internet	145,029,127	1,162,806	0.8
games_recreation	113,349,234	814,506	0.7
Total/Average		27,531,187	1.8

Comparative Questions/Question Queries

Table 4.5: Comparative questions in the Otvety@Mail.ru corpus sorted by categories.

Otvety@Mail.ru: 7,671,254 questions.			
Category	Questions in category	Comparative questions	Comparative ratio, %
consumer_electronics	280,688	17,133	6.1
cars_transportation	395,263	21,522	5.4
home_garden	565,664	25,766	4.6
sports	278,926	12,067	4.3
society_culture	943,082	39,796	4.2
education	363,226	14,744	4.1
adult	981,292	39,062	4.0
beauty_style	311,010	11,324	3.6
business_finance	409,096	13,580	3.3
health	419,388	13,039	3.1
family_relationships	1,250,761	37,987	3.0
entertainment_music	704,830	19,385	2.8
computers_internet	476,390	10,245	2.2
games_recreation	291,638	4625	1.6
Total/Average		280,275	3.7

Comparative Questions/Question Queries

Choosing a classifier for the corpora

We randomly sample 100 positive and 100 negative predictions and calculate performance. Even though the **support vector machine** demonstrated a very high recall of 100%, its overall performance was rather poor with 33% F1 measure. **Logistic regression**, in contrast, has shown much better performance as 85% F1 measure.

Comparative Questions/Question Queries

Categories examples

Education:

в чем разница между восстанавливающий и восстановительный?

what is the difference between recreational and reconstructive?

чем мед колледж отличается от мед академии?

how a medical college differs from a medical academy?

Society & culture:

у кого лучше развито невербальное общение у мужчин, женщин или детей?

who has a better developed nonverbal communication: men, women, or children?

в чем различие между японской и китайской кухней?

what is the difference between Japanese and Chinese cuisine?

Comparative Questions/Question Queries

Performance measures

Accuracy refers to how close overall predicted classes to actual or how accurately the classifier can distinguish between comparative and non-comparative questions in a binary classification task. Accuracy is a good measure only if the amounts of false positive and false negative predictions are almost same. It is calculated as

$$\text{Accuracy} = \frac{TP + TN}{TP + FP + FN + TN}$$

Precision refers to how close to each other measurements for each class or, in other words, how good the classifier performs in predicting comparative and non-comparative questions. Low precision usually indicates a high number of the false positive predictions. It is defined as

$$\text{Precision} = \frac{TP}{TP + FP}$$

Recall describes how many of the truly comparative questions our classifier labeled. Low recall indicates many false negative predictions. It is calculated as

$$\text{Recall} = \frac{TP}{TP + FN}$$

F1 score refers to the harmonic mean between the precision and the recall and is useful to use when classes are distributed unevenly. It is calculated as

$$\text{F1 score} = 2 \times \frac{\text{recall} \times \text{precision}}{\text{recall} + \text{precision}}$$

Table 3.1 demonstrates our pattern-based classifier performance on the whole Yandex corpus based on 1000 randomly sampled and manually checked classification results.